



# Egypro FME

FACILITY MANAGEMENT & ENGINEERING

**Facility Solutions, Tailored To You**

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# WHO WE ARE ?

Egypro FME , a subsidiary of Wadi Degla Developments, works in the field of facilities and engineering since 2002. Throughout the last 20 years, Egypro FME has successfully created a complete portfolio of day-to-day facility management services, which ensures covering all our clients' scope.

Our dedicated teams thrive to expand our comprehensive scope of integrated facility management services through continuous technical and business development.

We are committed to delivering services tailored to the unique requirements of each client. This allows a greater control over quality, maximizing the lifecycle, and adding value to our clients' assets.

# 20 YEARS OF EXPERIENCE



# VISION

EGYPRO FME is the first choice as business partner for clients seeking integrated Facility Management, Interior turnkey projects, Security and Water Desalination solutions.

# MISSION

We EGYPRO FME team are committed to Provide all our business partners a reliable & sustainable FM , Engineering solutions, Security Service and Water Desalination plants, with highest quality and Optimum cost by creating smart solutions and providing efficient asset management programs customized to each Partner, through well trained and experienced calibers, using high tech applications and instruments.



# OUR CORE VALUES

The Language We Speak

**“Success is the result of perfection,  
hard work, learning from failure, loyalty,  
and persistence”**

## CUSTOMER FOCUS

We focus on customers' needs and design our services to meet those needs, and all else will follow.



## Integrity

In dealing with our customers, suppliers and fellow colleagues.



## Responsibility & Discipline

And continuous improvement in our work habits and business results



## HONESTY

And maintaining customer enthusiasm and respect



## EXPERTISE

We develop our expertise through innovative and leading-edge approach to creating and delivering the right solution.



## COMPETITIVENESS

We promise to deliver better value to Your assets than competitors.



## COLLABORATION AND TEAMWORK

We collaborate to maximize our shared knowledge and bring greater value to our customers.



## QUALITY

Service quality must equal customer satisfaction. It starts with our approach to designing and implementing our services and continues to how we interact with our customers.



## Time Management

We Are Challenging ourselves to deliver all our services in time.





# SERVICES

Egypro FME is a services provider with 20 years of experience delivering quality facility management and engineering services to clients across many different sectors. Our services portfolio enables clients to focus on their core business as we support their main business by providing full range of support services under the umbrella of a single facilities service provider to specialty service as per the client's needs.

Egypro FME adheres to worldwide standards and best practices with ISO 9001:2008 accreditation and certifications.

At Egypro FME, our foremost asset is our people, and we design unique processes to manage this great pool of skills and talents. We are committed to training and managing a professional service staff.

Sharing best practice and experience across projects and empowering our people to use this knowledge every day to deliver a quality service is Egypro FME standard.

# SERVICES

## FACILITY MANAGEMENT

ENGINEERING  
HOUSEKEEPING  
PEST CONTROL  
LANDSCAPING  
WATER TREATMENT  
SPECIALITY SERVICES  
ASSET MANAGEMENT  
HEALTH & SAFETY

## FITOUT

CONTRACTING  
TURNKEYS PROJECTS

## WATER DESALINATION

## SECURITY

## ENERGY

## FME PLUS







Egypro FME a subsidiary of Wadi Degla Developments, works in the field of facilities and Engineering Services since 2002. During the last 20 years, Egypro FME has successfully created a complete portfolio of day-to-day facility management services, while ensures covering all our clients' scope. Our dedicated teams thrive to expand our comprehensive scope of integrated facility management services through continuous technical and business development.

ENERGEY SOLUTIONS

ENGINEERING SERVICES

ASSET MANAGMENT

CONTRACTING

FACILITY MANAGEMENT

SPECIALTY SERVICE

PEST CONTROL

WATER TREATMENT

LANDSCAPE MAINTENANCE

HOUSEKEEPING



# FACILITY MANAGEMENT

## MEP Maintenance

# FACILITY MANAGEMENT



## MEP Maintenance

For the past 20 years, Egypro FME has self-delivered the complete range of MEP maintenance services to its clients, with experience covering corporate, commercial, and residential work including maintenance and installation work within units and buildings.

Egypro FME has a proven ability of tailoring and customizing the provided maintenance service that includes resident team, providing the needed maintenance activities, and a mobile maintenance team, managing multiple sites at the same time, according to the client's requirements and agreed service level agreement (SLA).

The ability of Egypro FME to perform and self-deliver all tasks with modern planning, scheduling, and maintenance techniques

allows providing a flexible, cost-effective, and responsive service to the smallest or the most complex buildings. By managing our own staff, we are in a much better position to control, govern, and manage each and every part of the services we carry out.

Egypro FME works to protect built assets by managing and executing maintenance works in a safe and efficient manner with extensive planned preventive maintenance regimes enabling responsiveness when defects occur and reactivity when repair services are needed. We believe in carrying out our MEP services with minimum disruption to achieve high standards of performance and quality with convenience.



# FACILITY MANAGEMENT

## Housekeeping





# FACILITY MANAGEMENT

## Housekeeping

Egypro FME is a market leading provider of cleaning services across a wide range of commercial sectors. We recognize that the provision of a competent, responsive and above all a high quality of housekeeping cleaning services is essential to not only meet but also exceed today's varied service expectations.

Egypro FME's objective is to provide and maintain a cleaning service that creates an aesthetically pleasing and socially acceptable environment that meets superior high standards of cleanliness which are sustainable in its delivery and also offer value for money.

At Egypro FME we ensure that your workplace not only looks good but also offers a healthier and safer environment for your staff and visitors. People's hygiene is one of our major focuses to help offer a healthier and safer environment.

We use an equipment color coding system to prevent cross-contamination and this makes a large contribution to hygiene standards eliminating cross infection.



# FACILITY MANAGEMENT

Pest Control



# FACILITY MANAGEMENT

## Pest Control

As Egypt's leading provider of pest control, licensed by the Ministry of Health in Egypt, our calibers have the expertise to protect our clients from pest problems.

An infestation can be very distressing and disruptive, so we believe in pest prevention and not just cure. Our consultative approach means we can design solutions that fit your business needs rather than using a one-fits-all approach.

Our pest control people have many years' experience and technical knowledge of insect and animal species' behavioral

patterns and infestation rates. Our services and products range can offer specialized pest control management solutions across all sectors.

The infestation of insect pests and rodents is becoming much more widespread. Our experienced people will inspect, fumigate, and vent every location.



# FACILITY MANAGEMENT

Landscape Maintenance

 Egypro FME  
Facility Management & Energy



# FACILITY MANAGEMENT

## Landscape Maintenance

We provide a comprehensive soft landscaping and grounds maintenance service to compounds, resorts, malls, office buildings, the construction industry and commercial clients. We offer maintenance works that cover the planning and designing stage through to the implementation and ongoing management of landscaping programmes.

Egypro FME has built a reputation for quality workmanship and

developing strong relationships by working closely with our clients and their customers.

Our experienced people are able to undertake a variety of soft landscape works across a wide range of sites as well as the conventional turfing and planting programs.



# FACILITY MANAGEMENT

Water treatment



# FACILITY MANAGEMENT

## Water treatment

It is important to clean and disinfect large storage tanks regularly for maximum 6 months in case of proper tank condition or 1 to 3 months if the water source and the tank are in bad condition. It is important to clean and disinfect large storage tanks regularly for maximum 6 months in case of proper tank condition or 1 to 3 months if the water source and the tank are in bad condition. Egypro FME is specialized in water tanks cleaning using world standard procedures (according to the WHO organization) and proper cleaning equipment and chemicals to provide safety for both consumers and workers.

Water tanks are vulnerable to many conditions that may cause hazardous effects to storage water and end consumer such as: Bad water source, bad tank condition, pests access to tank, sediments or workers access to the tanks. Water tanks are

vulnerable to many conditions that may cause hazardous effects to storage water and end consumer such as: Bad water source, bad tank condition, pests access to tank, sediments or workers access to the tanks.

### **WATER TREATMENT:**

- Swimming Pools
- Treatment Lake
- Treatment Water
- Tanks Treatment
- Sewage Network Treatment

# FACILITY MANAGEMENT

Specialty Service





# FACILITY MANAGEMENT

## Specialty Service

Egypro FME Manages to provide a Variety of extra services to our clients where we can provide with fully integrated services portfolio, Our integrated services enable clients to focus on their core business as we support their objectives by combining the full range of support services under the umbrella of a single contract.

### **THIS EXTRA SERVICES INCLUDE THE FOLLOWING:**

- Front desk receptionists
- Moving and Handling

- Storage Management
- Office Supplies
- Event Management
- Photocopying, shredding, messenger services
- Pantry and buffet support
- Mail room services and archiving
- Catering services

# FACILITY MANAGEMENT

Asset Management



# FACILITY MANAGEMENT

## Asset Management

Egypro FME will operate, update and maintain an asset management system/database using our own customized software that contains relevant information for key equipment/assets within all facility management portfolios.

Egypro FME will uniquely identify key equipment/assets that allow for subsequent data analysis and interrogation

Egypro FME will Maintain a schedule of building asset condition surveys

Egypro FME will ensure changes to equipment/asset records are recorded in the asset management system

In addition.

**EGYPRO FME SHALL MAINTAIN AN UP TO DATE ASSET DATA REGISTER INCLUDING TAKING INTO ACCOUNT THE FOLLOWING ACTIVITIES:**

- Ad hoc asset replacement activity or program.
- Portfolio acquisitions or different new equipment types, in accordance with the Change Control Procedure.

**ASSET MANAGMENT SERVICES SHALL INCLUDE THE FOLLOWING:**

- Asset Management
- Property Management
- Equipment Assessment
- Warehouse Management Services

# DISINFECTION SERVICE



# DISINFECTION SERVICE



## WHAT WE DO? & HOW WE DO IT?

According to who, all touch points must be cleaned to avoid spreading the virus. These touch points are:

- Desktops.
- Door knobs and handles.
- Light switches.
- Keyboards.
- Telephone and handsets.
- Office chairs.
- Toilets seats.
- Vending machines.
- Lifts and escalators.

## How do we do it?

Using the following, we guarantee providing state of art service with high hygienic standards according to WHO and CDC:

- Well trained team of technicians.
- Materials with high disinfection characteristics.
- Adjustable sprayers.
- Competitive prices.
- Complete set of PPEs.
- Waste management according to ISO standards.
- Thorough spraying to assure covering all touch points.

# SECURITY SERVICES

EgySecure





# SECURITY SERVICES

EgySecure

We, Egypro FME, manage our security projects through our subsidiary Egy Secure.

Egy Secure offers a full spectrum of risk management services and security consultancy services to fulfill customers' needs according to a defined scope and time, cost, and quality criteria.

We are conscious that, in today's marketplace, security is an important and vital element of any business; however, its integration must be seamless and without disruption. Egy Secure

can deliver this by providing 'fit for purpose' and 'turnkey' solutions that meet the client's requirements, not resource driven, innovative, and cost effective.

Egy Secure offers everything from the initial risk assessment to the design of bespoke physical, technical, and operational security measures from concept through to detailed design.



# WATER DESALINATION

AQUAPRO



# WATER DESALINATION

BY REVERSE OSMOSIS



AQUAPRO is one of Egypro FME's Brands with a Head-Quarter in Cairo - Egypt, which works in the field of Water Desalination, AQUAPRO construct water desalination plants up to 10,000 m3 per day. AQUAPRO manages the Operation & maintenance of all types & capacities of water desalination plants.

## Why AQUAPRO?

- Continuously technology transfer inside the group
- We Guarantees the best products and services
- Huge storage capacities assure short delivery times.
- 24 hours service team ensures the best after-sale
- Customized solutions which cover the individual demand service.

Reverse osmosis plants for sea and brackish water desalination is one of the most popular services in EgyproFME. In addition to that, we offer systems for various applications related to water treatment. Our product line ranges from small plants with fewer cubic meters per day to large plants with thousands cubic meters per day. Our plants are planned individually and tailored according to the customer's requirements in order to be able to offer customized systems to every client

# CONTRACTING SERVICES

CONTRACTING PROJECTS





# CONTRACTING SERVICES



## TURNKEY PROJECT & CONTRACTING

EgyproFITOUT specializes in the full-scope turnkey contracting including both MEP and fit-out furnishing. Our superior portfolio of projects in the retail, commercial, and office sectors illustrates our skills in combining aesthetic and operational requirements to create the harmonious and complete results our clients expect. We proudly set the standards of excellence in contracting implementation. Our people offer a wide variety of services encompassing

Design, Business Planning, Project Management, and Commercial and Pre-Construction Services.

Tight adherence to our clients' needs is essential to our business. Our long-term relationships with our suppliers allow us to ensure punctual delivery within budget. We provide our clients with creative and achievable design solutions of the highest standard, which can stand alone or be integrated.

“We **prepare your workplace** to have a healthy and safe environment.”

# ENERGY SOLUTIONS



# ENERGY SOLUTIONS

Egypro FME has the official legal license to transmit and distribute electric power in all Wadi Degla residential projects.

Egypro FME is an Independent Power Distributer certified by the Egyptian Ministry of Electricity.

Electric power is sold via kilowatt hour meters at an agreed tariff, through Power Purchasing contracts.

- Benefits of Purchasing Electric Power from Egypro FME

- Clients are offered substantial saving in capital cost.

- Egypro FME is fully responsible for supplying clean, reliable, high-quality electric power. Customers do not have to worry about the critically complicated tasks of operating a power station.



**FME PLUS**



## RESIDENTIAL SERVICES

# FME PLUS

FME Plus is a property care entity that presents special facility management services for your home. Emerged from Egypro, FME Plus services are delivered to you by professional teams who are widely experienced and intensively trained.

Using the top-class materials and tailored packages, FME Plus completely satisfy your property maintenance and housekeeping needs. And whether you seek for pest control gardening or mechanical maintenance, all the serves are being served to you with reasonable prices and tempting offers!



HOME  
**IMPROVEMENTS**  
EXPERTS

# HEALTH & SAFETY PRODUCTS

AND CARRYING OUT HUGE PROJECTS



# HEALTH & SAFETY PRODUCTS

## AND CARRYING OUT HUGE PROJECTS

Egypro FME offers its clients with H&S products and carrying out huge projects with required equipment's and documents e.g. H&S plans, lifting plans etc.

- Prepare and implement lifting plan including critical lifting projects , with inspected MEWP, cranes and rigging gears.
- Prepare safety plans for annual scope and special project to comply with client requirements
- Prepare, Review and ensure that project specific H&S plans in accordance with client and local authority requirements.
- provide inspected scaffolds with certified inspector and supervision during the whole project until dismantling
- Prepare the lifting plan including the critical lifts.

- Prepare the risk assessment for any special project in both languages.
- Provide equipment, PPE's and tools required for the project, with third party inspection certificates
- provide H&S site inspection report with required corrective actions.
- Recommends or demands necessary action or procedural changes to correct areas not in compliance with regulations.
- Prepare safety policy documentation customize with your company name and logo
- provide work at height riggers with inspected tools to perform spider techniques for facade cleaning and plumbing activities

# SERVICE EXCELLENCE

## HEALTH AND SAFETY

Egypro FME strongly believes in delivering a high-quality service to its clients with a Safety-First culture that does not jeopardize the safety of employees and the environment that we operate in.

We recognize that health and safety is an integral part of all our activities, and our safety culture is based on prevention, hazard awareness, continuous improvement, and compliance with carefully developed procedures. Due to the nature of our business, most of our people work independently; hence, the safety culture will only be fully effective when each one of us personally and instinctively adapts and conforms to it.

## QUALITY

Egypro FME strongly believes in delivering a high-quality service to its clients which conforms to clearly established standards.

We are committed to delivering tailored services to each client's unique requirements.

This allows a greater control over quality and maximizing the lifecycle and adding value to our clients' assets.

Our focus on quality is the responsibility of every employee. We are committed to the continual improvement of quality management system effectiveness to maintain this improvement, by complying with worldwide standards and best practice with ISO 9001:2008 accreditation and certifications.







# SERVICE EXCELLENCE

TRAINING





# SERVICE EXCELLENCE



FACILITY MANAGEMENT  
& ENGINEERING ACADEMY

## TRAINING

FME Academy was established under the auspices of Egypro FME by creating training programs with the purpose of leveraging our best practice in operations and offering it across our complex Integrated Facility Services contracts.

We consider the opportunity to grow and develop career-enhancing skills one of the most important factors in motivating our people. It helps them feel engaged and encouraged and reaffirms that they made the right choice in their company.

We strive to offer our exceptional people an opportunity to continuously improve and contribute to the success of our

company by expanding their knowledge, learning new skills, and gaining the expertise they need to enjoy a rewarding career.

Our workforce is diverse and widespread with a variety of development and training needs. Our people are expected to be experts in their field, and we promise this level of professional expertise to our clients. With that in mind, we provide consistent and effective training for all our employees throughout their careers, including leadership development courses for managers, from supervisors to executive positions.

# SERVICE EXCELLENCE

PERFORMANCE MONITORING



Equipro FIVE  
EQUIPMENT MANAGEMENT



# SERVICE EXCELLENCE

## PERFORMANCE MONITORING

Measurement is the first step that leads to control and, eventually, to improvement.

If you can't measure something, you can't understand it. If you can't understand it, you can't control it. If you can't control it, you can't improve it.

Performance management is frequently defined as a process by which the company manages its results and performance in line with its corporate goals and functional strategies.

A key component of that control function is the provision of reliable feedback and information through the performance measurement system.

This promise is measured by clients' specific KPIs, ensuring quality and transparency in everything we do.



**Egypro FME**  
FACILITY MANAGEMENT & ENGINEERING

# AT A GLANCE

**+20** YEARS OF  
EXPERIENCE  
★★★★★

OUR  
SERVICES



**60+**  
  
Customers

**21**  
GOVERNORATES



  
**+15** Industries



 **+1000**  
Locations

  
**3 Million M²**  
Managed area



**1000+**  **STAFF**

**32%**

**ANNUAL  
GROWTH  
RATES**



**MEMBER OF**

**BIFM**  
CORPORATE MEMBER



# OUR PORTFOLIO





# OUR PORTFOLIO



# OUR PORTFOLIO





# EGYPROFME BUSINESS LINES

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“ Quality is **NEVER AN ACCIDENT.**  
It is always the result of intelligent effort”



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